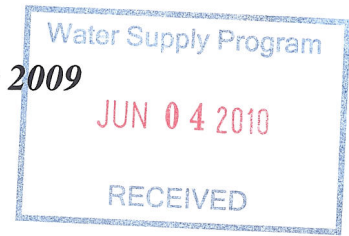


# ***Annual Drinking Water Quality Report for 2009***

***Town of Willards***

***May 12, 2010***

***PWSID #0220007***



We're pleased to present to you this year's Annual Water Quality Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water. Our water source is two (2) wells drilled three hundred twenty ft.(320') into the Manokin Aquifer.

We have a source water protection plan available from our office that provides more information such as potential sources of contamination. This plan is also available from Maryland Department of the Environment (MDE) or at the Wicomico County Public Library.

I'm pleased to report that our drinking water is safe and meets federal and state requirements.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

If you have any questions about this report or concerning your water utility, please contact Mark Joines at 410-835-8192. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled meetings. They are held on the second Monday of each month at the Lions Club Building at 7:00 p.m.

The Town of Willards routinely monitors for contaminants in your drinking water according to Federal and State laws. This table shows the results of our monitoring for the period of January 1<sup>st</sup> to December 31<sup>st</sup>, 2009. As water travels over the land or underground, it can pick up substances or contaminants such as microbes, inorganic and organic chemicals, and radioactive substances. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. It's important to remember that the presence of these contaminants does not necessarily pose a health risk.

In this table you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:

*Parts per million (ppm) or Milligrams per liter (mg/l)* - one part per million corresponds to one minute in two years or a single penny in \$10,000.

*Parts per billion (ppb) or Micrograms per liter* - one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

*Action Level* - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

*Maximum Contaminant Level* - The "Maximum Allowed" (MCL) is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

*Maximum Contaminant Level Goal* - The "Goal"(MCLG) is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.



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TEST RESULTS							RECEIVED
Contaminant	Violation Y/N	Level Detected	Unit Measurement	MCLG	MCL	Likely Source of Contamination	
<b>Synthetic Organic Contaminants including Pesticides and Herbicides</b>							
Di(2-ethylhexyl) Phthalate (2007)	N	1.7	ppb	0	6	Discharge from rubber and chemical factories	
<b>Inorganic Contaminants</b>							
Copper (2008)	N	0.063	ppm	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives	
Lead (2008)	N	.005	ppm	0	AL=15	Corrosion of household plumbing systems, erosion of natural deposits	
<b>Volatile Organic Contaminants</b>							
TTHM(distribution(2008) [Total trihalomethanes])	N	3.76	ppb	0	80	By-product of drinking water chlorination	
Haloacetic Acids (Distribution) (2008)	N	3.04	ppb	0	60	By-product of drinking water chlorination	
<b>Unregulated Contaminants</b>							
Chloroform (2008)	N	3.0	ppb	N/A	N/A	By- product of disinfection	
Bromodichloromethane (2008)	N	0.8	ppb	N/A	N/A	By- product of disinfection	
Sodium (2008)	N	55	ppm	N/A	N/A	Erosion of natural deposits	

Note: Test results are for 2009 unless otherwise noted; these are the most recent available results.

We constantly monitor for various contaminants in the water supply to meet all regulatory requirements. This past year we had a monitoring violation for the month of December for not reporting our monthly operating report on time. This did not pose a threat to the quality of our water supply. Violation period was December 1<sup>st</sup> thru December 31<sup>st</sup>, 2009.

We're proud that your drinking water meets or exceeds all Federal and State requirements. We have learned through our monitoring and testing that some contaminants have been detected. The EPA has determined that your water IS SAFE at these levels.

All sources of drinking water are subject to potential contamination by substances that are naturally occurring or man made. These substances can be microbes, inorganic or organic chemicals and radioactive substances. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The Town of Willards is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your drinking water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the EPA Safe Drinking Water Hotline at 1-800-426-4791 or at <http://www.epa.gov/safewater/lead>.

MCL's are set at very stringent levels. To understand the possible health effects described for many regulated contaminants, a person would have to drink 2 liters of water every day at the MCL level for a lifetime to have a one-in-a-million chance of having the described health effect.

Thank you for allowing us to continue providing your family with clean, quality water this year. In order to maintain a safe and dependable water supply we sometimes need to make improvements that will benefit all of our customers. These improvements are sometimes reflected as rate structure adjustments. Thank you for understanding.

We at The Town of Willards work around the clock to provide top quality water to every tap. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future.

